



**2008**

**LOCAL GOVERNMENT FLOOD**

**INFORMATION REFERENCE**

**GUIDE**

**PREPARED BY**  
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## INTRODUCTION

Floods can happen anywhere, anytime. Major storms, like hurricanes, are not the only causes of flooding. Most floods are too small or local to qualify for relief assistance. You do not have to live near water or in a flood zone to become flooded. In fact, approximately 30% of flood insurance claims come from areas outside of the 100-year floodplain and are designated as low-risk.

Not all insurance policies cover flood damages. Losses due to flooding **are not** covered under typical homeowner's and business owner's insurance policies. A separate insurance policy for flooding is needed. Flood insurance is available through the National Flood Insurance Program (NFIP) administered by the Federal Emergency Management Agency (FEMA). If you live in a community that participates in the NFIP, flood insurance is available. The NFIP, in conjunction with property or casualty insurance agents, brokers or with most of the country's major insurance companies and independent insurance agents, offers flood insurance to individuals and businesses located within NFIP participating communities throughout the United States. Flood insurance provides coverage for damages to structures, contents, flood-related erosion and other types of flood-caused damages. Whether you are a renter or own your home (including condominiums) or business, you can purchase flood insurance.

A community that participates in the NFIP must comply with FEMA's minimum standards for floodplain management. For those communities that do, the NFIP created the Community Rating System (CRS) program. The CRS is a voluntary program that recognizes community efforts that go above and beyond the minimum standards established in the NFIP by reducing flood insurance premiums for renters and property owners.

A community that chooses to participate in the Community Rating System determines which of the 18 public information and floodplain management activities to perform. Each participating community assigns a CRS Coordinator who is responsible for the CRS program application and to make sure that the community performs the activities chosen.

## PURPOSE

Many areas of Pinellas County can be considered low-lying or subject to flooding. Therefore, **unincorporated** Pinellas County and most of the communities within the County participate in the National Flood Insurance Program and the Community Rating System. This document was created to provide contacts within the jurisdictions who can answer questions regarding flooding, the CRS program, flood and evacuation zones, flood hazards, and flood protection. In addition, these people can increase your awareness of the hazards of flooding, mitigating the effects from flooding and flood damage, and to assist with flood protection.

The following directories identify the contact(s) in the jurisdictions throughout Pinellas County. Additionally, contacts are listed for the surrounding counties, State governmental agencies and Federal government for further information and requests for flood related materials such as publications and maps. For convenience, website addresses are listed for those jurisdictions and other governmental agencies that have created webpages and links to various departments and staff, or provide flood-related or mitigation information.

## TROPICAL CYCLONES

A tropical cyclone is a warm-core, non-frontal low pressure system which exhibits synchronized characteristics on a large scale. The storm develops over tropical or subtropical waters and has a definite organized surface circulation. The term tropical cyclone is a generic phrase, which covers tropical disturbances, tropical depressions, tropical storms, and hurricanes.

Tropical cyclones are unpredictable. Although the Tampa Bay area is considered a vulnerable location, the area has not received a direct hit from a major hurricane since 1921. However, that doesn't mean that Pinellas County hasn't been hit by hurricanes. In 1848 the County was hit by two major hurricanes that were within a month from one another. The first occurred on September 25th. The storm's track was northerly along the west coast of Florida with the eye slightly offshore. Storm surge was estimated at 15 feet. The effects of the storm created Stump Pass, Casey's Pass, New Pass and Longboat Inlet to the south of the Tampa Bay area. Locally, all barrier islands were inundated. The Egmont Key lighthouse, which at the time was the first and stood at 120 feet tall and was made of concrete and brick, was undermined which led to the construction of the lighthouse currently on the island. Shell Key, Summer Resort Key and other smaller barrier islands were altered. The North Channel at Pass-A-Grill and South Channel, south of Shell Key was altered. Tierra Verde was split, forming two islands. John's Pass was created during this storm. Then about three weeks later, the second major hurricane hit. On October 16, 1848, the hurricane hit the Pinellas County area with a storm surge of about 12 feet. Again, all of the barrier islands, including Egmont Key were completely inundated. The hurricane greatly affected a hog farm on Sand Island, later changed to Hog Island, which later became Honeymoon Island (today).

In 1985, Hurricane Elena, a Category 3 hurricane, spun 90 miles offshore of Pinellas over Labor Day Weekend. As it looped offshore, Elena sent high winds, rain and heavy surf that created a 7-foot tidal surge and severe erosion along the beaches. Mandatory evacuations were issued. Then in March, 1993, a winter "Storm of the Century" hit the County with high winds, rain and a tidal surge that flooded low-lying areas. Tropical Storm Josephine came by in 1996 with a high storm surge that also flooded the low-lying areas of the County. Tropical Storm Harvey, 1999, was headed straight for Tampa Bay from the Gulf when it took a sudden turn to the south during the night and made landfall in the Ft. Myers/Naples area. In 2000, Hurricane Georges was sliding up the west coast of the State as a Category 2 hurricane. The track, however, changed from north to the Tampa Bay area to northwest, which kept the storm from creating serious flooding and damages to Pinellas County. This was the last storm where the County issued an evacuation of Level "A" areas until 2004.

The 2004 Hurricane Season was an unprecedented season for Florida as we were hit with 4 major hurricanes (Charley, Frances, Ivan, and Jeanne), three of which affected the Tampa Bay area over the span of six weeks. Pinellas County received a Presidential Disaster Declaration for two of those hurricanes, Frances and Jeanne. As a Category 3 and 4 storm, Hurricane Charley was on track to make landfall in Tampa Bay (with less than 6 hours to landfall), but took a right turn and made landfall in Charlotte County. Frances and Jeanne did the greatest damages within Pinellas County from heavy rains and tropical force winds even though these were exiting storms. Mandatory Hurricane Evacuation Levels "A-C" were called for Hurricane Charley and Level "A" for Hurricanes Frances and Jeanne.

History teaches that a lack of hurricane awareness and preparation are common threads among all major hurricane disasters. By knowing your vulnerability and what actions you should take, you can reduce the effects of a hurricane disaster. This Flood Information Reference Guide serves as a tool for you in preparing

for a hurricane and for mitigating the effects from tropical cyclones and heavy rain or weather events such as flooding and wind damage.

**Hurricanes and Typhoons:**

Both hurricanes and typhoons are warm-core tropical cyclones in which the maximum sustained surface wind is 74 miles per hour (64 knots) or more. Hurricanes are found in the Atlantic Ocean and eastern Pacific Ocean. A typhoon is a hurricane on the other side of the International Dateline.

**2008 ATLANTIC HURRICANE NAMES:**

Arthur	Bertha	Cristobal	Dolly	Edouard	Fay
Gustav	Hanna	Ike	Josephine	Kyle	Laura
Marco	Nana	Omar	Paloma	Rene	Sally
Teddy	Vicky	Wilfred			

**The Saffir-Simpson Hurricane Scale:**

The Saffir-Simpson Hurricane Scale is a 1-5 rating based on the hurricane's present intensity. This is used to give an estimate of the potential property damage and flooding expected along the coast from a hurricane landfall. Wind speed is the determining factor in the scale, as storm surge values are highly dependent on the slope of the continental shelf in the landfall region. For the purposes of this Scale, all winds were measured using the U.S. 1-minute average, meaning that the winds speeds are measured and averaged over a period of one minute. The following table incorporates the Saffir-Simpson Hurricane Scale to compare each of the tropical cyclones and the possible damages expected as a result of the increasingly intensity of a storm.

Flooding will occur from wind-driven waters and the rising waters from the hurricane storm surge. A storm surge is an abnormal rise in sea level 50 to 100 miles wide that sweeps across the coast near where the eye of accompanying a hurricane or other intense storm makes landfall. The storm surge height is measured as the difference between the observed level of the sea surface during the storm and the level that would have occurred in the absence of the tropical cyclone. Storm surge is usually estimated by subtracting the normal or astronomic tide from the observed storm tide. In addition, waves on top of the storm surge will create an even greater high-water mark and increase the storm's devastation. Therefore, the storm surge is the greatest threat to life and property. Most hurricane-related deaths are caused by drowning.

Coastal flooding from tropical cyclones is not the only destructive flood waters. Tropical cyclones can produce widespread torrential rains often in excess of ten inches in a relatively short period of time. A nearly stationary or slow moving storm will bring in very heavy rains which are capable of producing destructive floods. These floods can be a major threat to areas that are not only considered to be coastal, but also areas that are well inland.

## TROPICAL CYCLONE COMPARISON INCORPORATING THE SAFFIR-SIMPSON HURRICANE SCALE

Storm Classification	Winds (mph/k)	Storm Surge (feet)	Predicted Damage	Comments / Possible Damages
Tropical Disturbance	-	-	Minimal	A discrete tropical weather system of apparently organized convection; generally 100 to 300 miles in diameter; originating in the tropics or subtropics, having a nonfrontal migratory character, and maintaining its identity for 24 hours or more. It may or may not be associated with a detectable blob of thunderstorms. The Hurricane Hunters may fly a "low-level investigative mission" on a tropical disturbance to see if the winds are forming a "closed circulation", which means it is reaching the next stage of development, the tropical depression.
Tropical Depression	< 38 / 33	-	Minimal	The storm exhibits a closed circulation pattern. At this point, the storm gets a cyclone number, starting with "TD01" at the beginning of each storm season.
Tropical Storm	39 - 73 / 34 - 63	< 4	Minimal	In this stage of development, the cyclone gets a name. In the Atlantic/Caribbean/Gulf of Mexico basin, the names start with "A" each season. Locally, TS Josephine, 1986, had tropical storm winds and a 6' storm surge.
Hurricane Category 1	74 - 95 / 64 - 82	4 - 5	Minimal	Damage is primarily to shrubbery, trees, foliage, and unanchored manufactured homes. No real damage to other structures. Some damage to poorly constructed signs. Low-lying coastal areas and roads will be inundated. Also, minor pier damage, some small craft in exposed anchorage torn from moorings. Hurricane Gladys, 1968, made landfall at Homosassa Springs with minimal hurricane winds and a 5' storm surge in Pinellas County.
Hurricane Category 2	96 - 110 / 83 - 95	6 - 8	Moderate	Storm damages may include some roofing material, door, and window damage of buildings. Considerable damage to shrubbery and trees with some trees blown down. Major damage to mobile homes, poorly constructed signs, and piers. Evacuation on coastal and low-lying areas required. Coastal and low-lying escape routes flood 2-4 hours before arrival of the hurricane center. Marinas flood. Small craft in unprotected anchorages break moorings. In 1966, Hurricane Alma paralleled the Pinellas County coast 50 miles off-shore with 90 mph winds in the County and creating a storm surge up to 10'.

<p><b>Hurricane Category 3</b></p>	<p>111 - 130 / 96 - 113</p>	<p>9 - 12</p>	<p><b>Extensive</b></p>	<p>Damage to shrubbery and trees with foliage torn off trees and large trees blown down. Mobile homes and poorly constructed signs are destroyed. Some structural damage to small residences and utility buildings with damages to roofing, windows and doors. Flooding near the coast destroys smaller structures with larger structures damaged by battering from floating debris. Evacuation of low-lying residences with several blocks of the shoreline may be required. Low-lying escape routes are cut by rising water 3-5 hours before arrival of the hurricane. Terrain continuously lower than 5 ft above mean sea level may be flooded inland 8 miles or more. Hurricane Opal, 1995, created high winds and a storm surge of 4' locally. Although 90 miles off-shore, Hurricane Elena, 1985, caused heavy beach erosion and a 7' storm surge in Pinellas County.</p>
<p><b>Hurricane Category 4</b></p>	<p>131 - 155/ 114 - 113</p>	<p>13 - 18</p>	<p><b>Extreme</b></p>	<p>Shrubs, trees, and all signs are blown down. Extensive window and door damages with some complete roof structure failures on small residences. Complete destruction of mobile homes. Major flood damage to lower floors of structures near the shore. Low-lying escape routes may be cut by rising water 3-5 hours before arrival of the hurricane. Terrain lower than 10 ft above sea level may be flooded requiring massive evacuation of residential areas as far inland as 2 miles. The 1921 Hurricane which made landfall in northern Pinellas/southern Pasco had winds of 104 mph and a storm surge of 7'. The storm split Honeymoon Island into two, creating Hurricane Pass, Dunedin, and forming Caladesi Island.</p>
<p><b>Hurricane Category 5</b></p>	<p>&gt; 155 &gt; 135</p>	<p>&gt; 18</p>	<p><b>Catastrophic</b></p>	<p>All shrubs, trees, and signs blown down. Complete destruction of mobile homes. Complete roof failure on many residences and industrial buildings. Severe and extensive window and door damage as glass shatters. Some complete building failures. Small utility buildings blown over or away. Major damage to lower floors of all structures &lt; 15' above sea level with 500 yards of shore. Low-lying escape routes are cut by rising water 3-5 hours before arrival of the center of the hurricane. Massive evacuation of residential areas on low ground within 5-10 miles of the shoreline may be required. In 1969 Hurricane Camille hit Mississippi with winds of 200 mph and a 24' storm surge. It has been ranked as the second most intense hurricane to hit the U.S. and the fifth most expensive U.S. hurricane. Hurricane Andrew, 1992, came ashore in Dade County with 165 mph winds and a 17' storm surge. It has been ranked as the third most intense hurricane to hit the U.S. and the first most expensive U.S. hurricane.</p>

**DIRECTORY OF LOCAL GOVERNMENT OFFICIALS**  
**FOR INFORMATION REGARDING FLOODING, FLOOD**  
**MITIGATION OR OTHER FLOOD-RELATED INQUIRIES**

**PARTICIPATING PINELLAS COUNTY GOVERNMENTS IN THE**  
**NATIONAL FLOOD INSURANCE PROGRAM / COMMUNITY RATING SYSTEM**

CITY OF BELLEAIR BEACH

CITY OF CLEARWATER

CITY OF DUNEDIN

CITY OF GULFPORT

CITY OF INDIAN ROCKS BEACH

TOWN OF INDIAN SHORES

TOWN OF KENNETH CITY

CITY OF LARGO

CITY OF MADEIRA BEACH

TOWN OF NORTH REDINGTON BEACH

CITY OF OLDSMAR

CITY OF PINELLAS PARK

TOWN OF REDINGTON BEACH

TOWN OF REDINGTON SHORES

CITY OF SAFETY HARBOR

CITY OF SOUTH PASADENA

CITY OF ST. PETERSBURG

CITY OF ST. PETE BEACH

CITY OF TARPON SPRINGS

CITY OF TREASURE ISLAND

PINELLAS COUNTY

**DIRECTORY OF LOCAL GOVERNMENT OFFICIALS**  
**FOR INFORMATION REGARDING FLOODING, FLOOD**  
**MITIGATION OR OTHER FLOOD-RELATED INQUIRIES**

**NON-PARTICIPATING PINELLAS COUNTY GOVERNMENTS**  
**IN THE COMMUNITY RATING SYSTEM**  
**PROGRAM OF THE**  
**NATIONAL FLOOD INSURANCE PROGRAM**

CITY OF BELLEAIR BLUFFS

CITY OF SEMINOLE

TOWN OF BELLEAIR

TOWN OF BELLEAIR SHORE

<b>JURISDICTION</b>	<b>INQUIRY CATEGORY</b>	<b>DEPARTMENT / POSITION RESPONSIBLE</b>	<b>NAME AND TELEPHONE</b>
<b>Town of Belleair</b> <a href="http://www.belleair.govoffice.com">www.belleair.govoffice.com</a>	Flood Zone Information, Floodproofing, Retro-fitting, and Construction	Building Official	Fred Hawes (727) 588-3769 Ext. 315
<b>City of Belleair Beach</b> <a href="http://www.cityofbelleairbeach.com">www.cityofbelleairbeach.com</a>	Flood Zone Information, Floodproofing, Retro-fitting, and Construction	City Clerk	Nancy McCollum (727) 595-4646 Ext. 124
<b>City of Belleair Bluffs</b> <a href="http://www.belleairbluffs.org">www.belleairbluffs.org</a>	Flood Map and Flood Information	City Clerk	Debra Sullivan (727) 584-2151
<b>Town of Belleair Shore</b> <a href="http://www.belleairshore.com">www.belleairshore.com</a>	Flood Map and Flood Information	Mayor's Office	(727) 593-9296
<b>City of Clearwater</b> <a href="http://www.clearwater-fl.com">www.clearwater-fl.com</a>	General Flood Information	Public Works, Engineering	Al Carrier (727) 562-4761
	Flood Zone Information		
	Development, Construction, Floodproofing, Retro-fitting	Development Services	Tom Carrick (727) 562-4566
	Drainage	Public Works, Engineering	Al Carrier (727) 562-4761
<b>City of Dunedin</b> <a href="http://www.dunedingov.com">www.dunedingov.com</a>	General Flood Information	Planning Department	Jeffery Dow (727) 298-3197
	Flood Zone and Map Information	Engineering Services	David Schultz (727) 298-3178
	Floodproofing, Retro-fitting, and Construction	Building Official	Richard Johnson (727) 298-3193

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p style="text-align: center;"><b>City of Gulfport</b></p> <p><a href="http://www.ci.gulfport.fl.us">www.ci.gulfport.fl.us</a></p>	<p style="text-align: center;">General Flood Information</p>	<p style="text-align: center;">Planning/ Development</p>	<p style="text-align: center;">Fred Metcalf (727) 893-1095</p>
	<p style="text-align: center;">Flood Zone Information, Floodproofing, Retro-fitting, and Construction</p>	<p style="text-align: center;">Public Services Director</p>	<p style="text-align: center;">Don Sopak (727) 893-1090</p>
<p style="text-align: center;"><b>City of Indian Rocks Beach</b></p> <p><a href="http://www.indian-rocks-beach.com">www.indian-rocks-beach.com</a></p>	<p style="text-align: center;">Flood Insurance Rate Maps (FIRM's), Flood Zone Information, Floodproofing and Retrofitting</p>	<p style="text-align: center;">Flood Information Contact</p>	<p style="text-align: center;">Richard Benton (727) 517-0404</p>
	<p style="text-align: center;">General Flood Information, Development and Construction in the Floodplain</p>		
<p style="text-align: center;"><b>Town of Indian Shores</b></p> <p><a href="http://www.mvindiashores.com">www.mvindiashores.com</a></p>	<p style="text-align: center;">Flood Information</p>	<p style="text-align: center;">Building Official</p>	<p style="text-align: center;">Larry Nayman (727) 595-4020</p>
<p style="text-align: center;"><b>Town of Kenneth City</b></p>	<p style="text-align: center;">Flood Information</p>	<p style="text-align: center;">Flood Information Coordinator</p>	<p style="text-align: center;">Bill Smith (727) 544-6655</p>

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p align="center"><b>City of Largo</b></p> <p align="center"><a href="http://www.largo.com">www.largo.com</a></p>	General Flood Information	Engineering Services, or Community Development Department	Bob Siler (727) 587-6713 or Bob Jarzen, Planning Manager (727) 587-6749
	Flood Zone Information	Community Development Department, Engineering Division	Bob Siler (727) 587-6713
	Flooding, Drainage and Storm Sewer Problems	Public Works Department, Streets and Drainage Division	Bob Nowak (727) 587-6718
	Floodproofing, Retrofitting and Contractor Selection	Community Development Department, Building Division	(727) 586-7488
<p align="center"><b>City of Madeira Beach</b></p> <p align="center"><a href="http://www.ci.madeira-beach.fl.us">www.ci.madeira-beach.fl.us</a></p>	Flood Information	Community Development	Paulette E. Cohen, AICP (727) 391-9951
<p align="center"><b>Town of North Redington Beach</b></p> <p align="center"><a href="http://www.townofnorthredingtonbeach.com">www.townofnorthredingtonbeach.com</a></p>	General Flood Information	Flood Information Coordinator	Sharon Proehl (727) 391-4848
<p align="center"><b>City of Oldsmar</b></p> <p align="center"><a href="http://www.ci.oldsmar.fl.us">www.ci.oldsmar.fl.us</a></p>	General Flood Information	Community Development Department, Planning Division	Lucy Fuller or Linda Collasius (813) 749-1100
	Floodproofing, Retro-fitting and Construction	Building Administrator	Bill Wyess (813) 749-1100
	Flooding, Drainage and Storm Sewer Problems	Assistant Public Works Director	Bob Cyr (813) 749-1100

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p align="center"><b>Town of Redington Beach</b></p> <p><a href="http://town.redington-beach.fl.us">http://town.redington-beach.fl.us</a></p>	<p align="center">General Flood Information</p>	<p align="center">Public Works</p>	<p align="center">Mark Davis (727) 391-3875</p>
<p align="center"><b>Town of Redington Shores</b></p> <p><a href="http://www.townofredingtonshores.com">www.townofredingtonshores.com</a></p>	<p align="center">General Flood Information</p>	<p align="center">Building Official</p>	<p align="center">Phil Charnock (727) 397-5538</p>
<p align="center"><b>City of Pinellas Park</b></p> <p><a href="http://www.pinellas-park.com">www.pinellas-park.com</a></p>	<p align="center">General Flood Information</p>	<p align="center">Comprehensive Planning Division</p>	<p align="center">Bob Bray, AICP or Ron Hull, CFM (727) 541-0704</p>
	<p align="center">Plans Examination</p>	<p align="center">Building Development</p>	<p align="center">(727) 541-0752</p>
	<p align="center">Floodproofing, Retro-fitting and Construction</p>	<p align="center">Building Development</p>	<p align="center">Patrick Murphy (727) 541-0752</p>
<p align="center"><b>City of Safety Harbor</b></p> <p><a href="http://www.cityofsafetvharbor.com">www.cityofsafetvharbor.com</a></p>	<p align="center">General Flood Information, , Floodproofing, Retro-fitting and Construction</p>	<p align="center">Building Official, Building Department</p>	<p align="center">Danny Sandlin (727) 724-1555</p>
	<p align="center">Flood Zone Information, Elevation Certificates</p>	<p align="center">Building Department</p>	<p align="center">(727) 724-1515</p>

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p><b>City of St. Petersburg</b></p> <p><a href="http://www.stpete.org">www.stpete.org</a></p>	General Flood Information	Construction Services and Permitting Division, FEMA Coordinator	(727) 893-7381
	Floodproofing, Retrofitting and Construction	Building Official, Construction Services and Permitting Division	Milton Massanet (727) 551-3391
		Deputy Building Official	Scott Crawford (727) 893-7385
	Plans Examination	Plan Review Coordinator	Ken Steinke (727) 893-7570
		Plan Review Coordinator	Donald Tyre (727) 893-4153
	Storm Sewer Problems	Engineering and Stormwater	Dan Saunders (727) 893-7854
Flooding, Drainage	Customer Representative	(727) 892-5334	

<b>JURISDICTION</b>	<b>INQUIRY CATEGORY</b>	<b>DEPARTMENT / POSITION RESPONSIBLE</b>	<b>NAME AND TELEPHONE</b>
<p align="center"><b>City of St. Pete Beach</b></p> <p><a href="http://www.stpetebeach.org">www.stpetebeach.org</a></p>	<p align="center">General Flood Information</p>	<p align="center">Public Works Program/Project Manager</p>	<p align="center">Helen Wertel (727) 363-9255</p>
<p align="center"><b>City of Seminole</b></p> <p><a href="http://www.city-seminole.org">www.city-seminole.org</a></p>	<p align="center">Flood Insurance Rate Maps (FIRM's), Flood Zone Information</p>	<p align="center">Codes Administration</p>	<p align="center">William Sanders (727) 392-1966 Ext. 128</p>
	<p align="center">Drainage</p>	<p align="center">Public Works</p>	<p align="center">Allen Godfrey (727) 398-3108 Ext. 113</p>
<p align="center"><b>City of South Pasadena</b></p> <p><a href="http://ci.south-pasadena.fl.us">http://ci.south-pasadena.fl.us</a></p>	<p align="center">General Flood Information, Flood Zone Information, Floodproofing, Retro-fitting and Construction</p>	<p align="center">Community Improvement Department</p>	<p align="center">(727) 343-4192</p>
<p align="center"><b>City of Tarpon Springs</b></p> <p><a href="http://www.ci.tarpon-springs.fl.us">www.ci.tarpon-springs.fl.us</a></p>	<p align="center">General Flood Information, Flood Zone Information, Floodproofing, Retro-fitting and Construction, Community Rating System</p>	<p align="center">Development Services, Building Department</p>	<p align="center">Karen Hartzog (727) 942-5617</p>
<p align="center"><b>City of Treasure Island</b></p> <p><a href="http://www.mytreasureisland.org">www.mytreasureisland.org</a></p>	<p align="center">General Flood Information, Flood Zone Information, Floodproofing, Retro-fitting and Construction, Community Rating System</p>	<p align="center">Community Improvement Department Director</p>	<p align="center">Mike Wichman (727) 547-4575</p>

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p align="center"><b>Pinellas County</b> (Unincorporated Areas) <a href="http://www.pinellascountv.org">www.pinellascountv.org</a></p>	Flood-Related Programs	Planning Department	David Walker (727) 464-8200
	Construction Permitting, Elevation Certificates and Flood Protection Assistance	Building Department	Robert Nagin (727) 464-3241 or Jack Tipton (727) 464-3241
	Flood Insurance Rate Maps (FIRMs), Flood Zone Map Information and Letters of Map Determination	Development Review Services	Heather Doherty (727) 464-3471
	Evacuation Levels, Flood Warning and Recovery	Emergency Management <a href="http://www.pinellascountv.org">www.pinellascountv.org</a>	Emergency Management (727) 464-3800
	Letters of Map Revision (LOMR) or Letters of Map Amendment (LOMA)	Public Works Land Permitting Division	Ray Reyburn (727) 464-3261
	Flood Variances	Development Review Services	Al Navaroli (727) 464-3888
	Site Plan Violations	Development Review Services or Environmental Management, Enforcement Division	Steve Davis (727) 464-3888 or Enforcement Division (727) 464-4761

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p align="center"><b>Pinellas County</b> <b>(Unincorporated Areas)</b> <a href="http://www.pinellascountv.org">www.pinellascountv.org</a></p>	Property	Property Appraiser	(727) 464-3207
	Coastal Areas, Beaches, Sand Dunes	Environmental Management	Nicole Elko (727) 464-3774
	Drainage	Public Works Highway Department	Area Maintenance Supervisor (727) 464-8900
	Drainageway Maintenance	Public Works Highway Department	Area Maintenance Supervisor (727) 464-8900
	Lot Drainage Complaints	Public Works, Highway Department or Development Review Services	Area Maintenance Supervisor (727) 464-8900 or Steve Davis (727) 464-3888
	Development in Floodplains, Watershed Studies	Public Works, Planning & Programming	Surface Water Management Division (727) 464-3756
	Stormwater and Flood Control Projects	Public Works Engineering Division	Paul Hagler (727) 464-3757

**FEDERAL EMERGENCY MANAGEMENT AGENCY  
FLOOD INSURANCE RATE MAP (FIRM) COMMUNITY NUMBERS**

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<u>COMMUNITY</u>	<u>COMMUNITY NUMBER</u>
BELLEAIR	125088
BELLEAIR BEACH	125089
BELLEAIR BLUFFS	120239
BELLEAIR SHORE	125090
CLEARWATER	125096
DUNEDIN	125103
GULFPORT	125108
INDIAN ROCKS BEACH	125117
INDIAN SHORES	125118
KENNETH CITY	120245
LARGO	125122
MADEIRA BEACH	125127
NORTH REDINGTON BEACH	125133
OLDSMAR	120250
PINELLAS PARK	120251
REDINGTON BEACH	125140
REDINGTON SHORES	125141
SAFETY HARBOR	125143
ST. PETE BEACH	125149
ST. PETERSBURG	125148
SEMINOLE	120257
SOUTH PASADENA	125151
TARPON SPRINGS	120259
TREASURE ISLAND	125153
UNINCORPORATED PINELLAS	125139

**DIRECTORY OF GOVERNMENT OFFICIALS**  
**FROM SURROUNDING COUNTIES FOR**  
**INFORMATION REGARDING FLOODING, FLOOD**  
**MITIGATION OR OTHER FLOOD-RELATED INQUIRIES**

**PARTICIPATING GOVERNMENTS IN THE**  
**NATIONAL FLOOD INSURANCE PROGRAM /**  
**COMMUNITY RATING SYSTEM PROGRAM**

CITY OF TAMPA

CITRUS COUNTY

HERNANDO COUNTY

HILLSBOROUGH COUNTY

MANATEE COUNTY

PASCO COUNTY

POLK COUNTY

SARASOTA COUNTY

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p style="text-align: center;"><b>City of Tampa</b></p> <p><a href="http://www.tampagov.net">www.tampagov.net</a></p>	<p style="text-align: center;">General Flood Information</p>	<p style="text-align: center;">Flood Administrator, Residential Development</p>	<p style="text-align: center;">Theresa Meyer, P.E., CFM, CBO (813) 259-1774</p>
		<p style="text-align: center;">Commercial Development</p>	<p style="text-align: center;">(813) 259-1750</p>
	<p style="text-align: center;">Development in Floodplains</p>	<p style="text-align: center;">Planning Department</p>	<p style="text-align: center;">(813) 274-8401</p>
	<p style="text-align: center;">Flood Zone and Flood Protection Information</p>	<p style="text-align: center;">Construction Services Center, Flood Damage Control</p>	<p style="text-align: center;">(813) 259-1749</p>
<p style="text-align: center;">Flooding, Drainage and Storm Sewer Problems</p>	<p style="text-align: center;">Stormwater Operations</p>	<p style="text-align: center;">(813) 274-8588</p>	

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p style="text-align: center;"><b>Citrus County</b></p> <p><a href="http://www.bocc.citrus.fl.us">www.bocc.citrus.fl.us</a></p>	Flood Zone Information, Copies of Elevation Certificates, LOMA's	Community Development Division	Nancy Witty (352) 527-5253
	Development in Floodplains	Community Development Division	(352) 527-5239
	Construction, Elevation Certificates and Flood Protection Assistance	Building Division	(352) 527-5310
	Permits	Building Division	(352) 527-5331
	Drainage	Public Works	(352) 527-5477
	Water / Sewer Lines	Utilities Division	(352) 527-7650
	Property	Property Appraiser <a href="http://www.pa.citrus.fl.us">www.pa.citrus.fl.us</a>	Inverness (Main Office) (352) 341-6600 Crystal River (Satellite Office) (352) 795-7725
	Septic Tank Permits	Environmental Health Section	(352) 527-5295
	Health Related Issues	Health Department	(352) 527-0068
	Evacuation, Flood Warnings, Emergency Services/Information	Emergency Management <a href="http://www.sheriffcitrus.org">www.sheriffcitrus.org</a> (click on "Agency Directory")	(352) 746-6555

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p><b>Hernando County</b> <a href="http://www.co.hernando.fl.us">www.co.hernando.fl.us</a></p>	Floodproofing, Retrofitting and Mitigation	Emergency Management Department	Thomas J. Leto (352) 754-4083
	Flood Zone Information, Development in Floodplains, Construction Permits, Elevation Certificates and Flood Protection Assistance	Building Department	(352) 754-4050
	Flooding, Drainage and Storm Sewer Problems	Public Works Department	(352) 754-4060
	Evacuation, Flood Warnings, Emergency Services/Information	Emergency Management <a href="http://www.co.hernando.fl.us/em/index.htm">www.co.hernando.fl.us/em/index.htm</a>	(352) 754-4083
	Property	Property Appraiser <a href="http://www.co.hernando.fl.us/pa">www.co.hernando.fl.us/pa</a>	(352) 754-4190

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p><b>Hillsborough County</b></p> <p><a href="http://www.hillsboroughcounty.org">www.hillsboroughcounty.org</a></p>	<p>Information on Flooding, Flood Related Programs, and the Community Rating System</p>	<p>Department of Planning &amp; Growth Management, Emergency Management Planning</p>	<p>Chris Zambito, CFM (813) 307-4510 or Eugene Henry, CFM (813) 307-4541</p>
	<p>Flood Zone Information</p>	<p>Development Services Division</p>	<p>Andrea Iverson, CFM (813) 307-4441</p>
	<p>Flooding, Drainage and Storm Sewer Problems</p>	<p>Public Works Department</p>	<p>(813) 272-5912</p>
	<p>Development in Floodplains, Other Flood Information</p>	<p>Site Engineering Review Team  Planning and Growth Management Department</p>	<p>Rick Cabrera, CFM (813) 276-8302  Citizens Action Center, General Line (813) 272-5900</p>
	<p>Evacuation, Flood Warnings, Emergency Services/Information</p>	<p>Public Safety, Emergency Management <a href="http://www.hillsboroughcounty.org/publicsafety/">www.hillsboroughcounty.org/publicsafety/</a></p>	<p>(813) 276-2385</p>
	<p>Property</p>	<p>Property Appraiser <a href="http://www.hcpafl.org">www.hcpafl.org</a></p>	<p>(813) 272-6100</p>

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p style="text-align: center;"><b>Manatee County</b></p> <p style="text-align: center;"><a href="http://www.co.manatee.fl.us">www.co.manatee.fl.us</a></p>	Development in Floodplains	Planning Department	(941) 749-3070
	General Flood Information, Floodplain Management	Building Department	(941) 749-3078
	Construction Permits, Elevation Certificates, Flood Insurance Rate Maps (FIRM's) and Flood Protection Assistance	Building Department	(941) 749-3078
	Drainage	Transportation Department	(941) 708-7400
	Evacuation, Flood Warnings, Emergency Services/Information	Public Safety Department; Emergency Management Division	(941) 749-3022
	Property	Property Appraiser <a href="http://www.manatee.pao.com">www.manatee.pao.com</a>	(941) 748-8208

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p style="text-align: center;"><b>Pasco County</b></p> <p style="text-align: center;">www.pascocountyfl.net</p>	Information on Flooding	Development Director	Cynthia Jolly (727) 847-8082
	Development in Floodplains, Flood Insurance Rate Maps (FIRM's), and Flood Zone Information	Development Review Division	(727) 847-8142
	Construction Permits, Elevation Certificates and Flood Protection Assistance	Construction, Development Review Division	(727) 847-8142
	Drainage	Engineering Services, Design/Stormwater	(727) 847-8140
	Evacuation, Flood Warnings, Emergency Services/Information	Emergency Management www.pascocountyfl.net/oem/index.asp	(727) 847-8137
	Property	Property Appraiser  http://appraiser.pascogov.com	Dade City (352) 521-4433  Land O' Lakes (813) 929-1280  New Port Ritchey (727) 847-8151  Wesley Chapel (813) 929-1390

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p style="text-align: center;"><b>Polk County</b> <a href="http://www.polk-county.net">www.polk-county.net</a></p>	General Flood Information	Land Development Engineer	(863) 534-6767
	Flood Insurance Rate Maps (FIRM's), Flood Zone Information	Land Development Engineer, Floodplain Management Section	Stan Harris (863) 534-6765
	Development in Floodplains	Land Development Engineer, Floodplain Manager	Dawn Burkhart, CFM (863) 534-6767
	Construction Permits, Elevation Certificates and Flood Protection Assistance	Land Development Engineer, Floodplain Manager	Dawn Burkhart, CFM (863) 534-6767
	Drainage	Land Development Plans Review	(863) 534-6769
	Evacuation, Flood Warnings, Emergency Services/Information	Emergency Management <a href="http://www.polk-county.net/county_offices/emergency_mgmt/index.aspx">www.polk-county.net/county_offices/emergency_mgmt/index.aspx</a>	(863) 534-5605
	Property	Property Appraiser <a href="http://www.polkpa.org">www.polkpa.org</a>	Main Office, Bartow (863) 534-4753

JURISDICTION	INQUIRY CATEGORY	DEPARTMENT / POSITION RESPONSIBLE	NAME AND TELEPHONE
<p style="text-align: center;"><b>Sarasota County</b> <a href="http://www.sgov.net">www.sgov.net</a></p>	Flood Information	Public Works Department, Community Rating System Coordinator	Desiree Companion (941) 861-0802
	Development in Floodplains	Growth Management, Planning Services	(941) 861-5140
	Flood Insurance Rate Maps (FIRM's), Flood Zone Information	Zoning / Permitting Development Services	(941) 861-6085
	Construction Permitting, Elevation Certificates and Flood Protection Assistance	Development Services	(941) 861-6085
	Stormwater	Stormwater Department	(941) 861-0910
	Streets / Drainage	Public Works Neighborhood Response Team	(941) 861-0818
	Evacuation, Flood Warnings, Emergency Services/Information	Emergency Management	(941) 861-5300
	Property	Property Appraiser <a href="http://www.sarasotaproperty.net">www.sarasotaproperty.net</a>	(941) 861-8200

**GOVERNMENTS WITHIN THE TAMPA BAY REGION**  
**PARTICIPATING IN THE**  
**NATIONAL FLOOD INSURANCE PROGRAM /**  
**COMMUNITY RATING SYSTEM PROGRAM**

**FEDERAL EMERGENCY MANAGEMENT AGENCY**  
**FLOOD INSURANCE RATE MAP (FIRM) COMMUNITY NUMBERS**

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<b><u>COMMUNITY</u></b>	<b><u>COMMUNITY NUMBER</u></b>
CITY OF TAMPA	120114
CITRUS COUNTY	120063
HERNANDO COUNTY	120110
HILLSBOROUGH COUNTY	120112
MANATEE COUNTY	120153
PASCO COUNTY	120230
POLK COUNTY	120261
SARASOTA COUNTY	125144

**FOR MORE INFORMATION ON  
FLOOD INSURANCE AND FLOOD PROTECTION**

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- 1) **To obtain more information about Flood Insurance Rate Maps (FIRM), Flood Boundary and Floodway Maps for a specific community (a nominal fee may be charged):**

Federal Emergency Management Agency / NFIP

Map Service Center

P. O. Box 1038

Jessup, MD 20794-1038

(800) 358-9616 or fax: (800) 358-9620

Hours: 8 am to 8 pm, EST, Monday through Friday

If possible, have specific the panel number found on the map and the community number available (please see attached list for community numbers; for unincorporated Pinellas County - Community No. 125139). **Fees** start at \$3.00 per paper map or digital maps on CD; \$2.50 per downloaded FIRM; and \$6.00 and up for flood studies. Plus shipping and handling charges. Prices are as of February 2006.

FEMA Map Assistance Center (information about flood hazard maps and map changes)  
(887) 336-2627

Information is also available on the Internet at: [www.fema.gov/maps/](http://www.fema.gov/maps/)

Information regarding LOMA's and LOMA-F's is available on-line. Tutorials with helpful tips and links, and interactive forms available for downloading can be found at:  
[www.fema.gov/mit/fhm/ot\\_lmreg.shtm](http://www.fema.gov/mit/fhm/ot_lmreg.shtm)

Past FIRM information may be located with Federal Emergency Management Agency (FEMA) Technical Evaluation Contractors at Dewberry & Davis (703) 849-0100 or on the Internet at: [www.Dewberry.com](http://www.Dewberry.com)

**For information about the Flood Insurance Rate Maps for the unincorporated areas of Pinellas County:**

Pinellas County Building & Development Review Services

310 Court Street

Clearwater, FL 33756

(727) 464-3471

[www.pinellascounty.org](http://www.pinellascounty.org)

Please have the 18-digit parcel Identification Number for the property.

**\*\* Flood Zone Map Information (FLOOD INSURANCE RATE MAP'S OR FIRM'S) FOR ALL OF PINELLAS COUNTY ONLY ARE NOW AVAILABLE ONLINE ON THE PINELLAS COUNTY WEBSITE. GO TO:**

**WWW.PINELLASCOUNTY.ORG**

**CLICK ON "INTERACTIVE MAPS - GIS" UNDER "MULTIMEDIA & MAPS" ON THE LEFT-HAND SIDE OF THE HOME PAGE SCREEN. NEXT, CLICK ON FLOOD INSURANCE RATE MAPS. THE DIGITAL FIRM'S ARE NOT OFFICIAL FEMA FLOOD ZONE MAPS. THEY DO, HOWEVER, PROVIDE GENERAL FLOOD ZONE INFORMATION. ALSO, THESE MAPS DO NOT NECESSARILY IDENTIFY ALL AREAS SUBJECT TO FLOODING, PARTICULARLY FROM SMALL LOCAL DRAINAGE SOURCES. NOT ALL FLOODWAYS ARE SHOWN TO SCALE. CONSULT THE FLOOD INSURANCE STUDY REPORT FOR PINELLAS COUNTY FOR FLOODWAY WIDTHS. ALSO, THE HURRICANE EVACUATION MAP CAN BE ACCESSED FROM THIS WEBSITE. YOU CAN LOOK UP YOUR SPECIFIC EVACUATION LEVEL.**

**2) For questions about the National Flood Insurance Program (NFIP):**

Federal Emergency Management Agency  
Region IV  
3003 Chamblee Tucker Road  
Atlanta, GA 30341  
Telephone: (770) 220-5400  
Fax: (770) 220-5230  
FEMA World Wide Web Site:

[www.fema.gov](http://www.fema.gov)

Federal Emergency Management Agency National Flood Insurance Program (NFIP):  
For general flood information: (800) 427-4661  
For lender questions on flood policy coverage and rates: (800) 611-6125  
For insurance agent questions on policy coverage and rates: (800) 720-1093

FEMA s NFIP Website: [www.FLOODSMART.GOV](http://www.FLOODSMART.GOV)

This site provides information on preparing homes for flooding, tools for assessing flood risk and estimating flood insurance rates, and listings of local flood insurance agents, and information on types of flood policies, coverage, terms, and costs, including 10 questions to ask your flood insurance agent.

NFIP Forms and FEMA Publications:

FEMA Distribution Center  
P.O. Box 2012  
Jessup, MD 20794-2012  
Telephone: (800) 480-2520  
Fax: (301) 497-6378

Some publications are available from the FEMA website at: [www.fema.gov](http://www.fema.gov)

Other sources of publications and information include:

Charles Speights, State NFIP Coordinator  
Florida Department of Community Affairs  
Division of Emergency Management  
Bureau of Recovery and Mitigation  
Hurley Rudd EOC  
2555 Shumard Oak Boulevard  
Tallahassee, FL 32399-2100  
Telephone: (850) 413-9960  
E-mail: [Charles.Speights@dca.state.fl.us](mailto:Charles.Speights@dca.state.fl.us)  
[www.FloridaDisaster.org](http://www.FloridaDisaster.org)

Pinellas County Planning Department  
600 Cleveland Street, Suite 750  
Clearwater, FL 33755  
Telephone: (727) 464-8200

**3) For more information about flood insurance:**

Contact Your Local Insurance Agent or

To locate insurance agencies/agents in your area who are currently writing flood insurance policies call the National Flood Insurance Program toll free at (800) 720-1093 or look on the Internet at [www.FLOODSMART.GOV](http://www.FLOODSMART.GOV) This site provides information on preparing homes for flooding, tools for assessing flood risk and estimating flood insurance rates, and listings of local flood insurance agents, and information on types of flood policies, coverage, terms, and costs, including 10 questions to ask your flood insurance agent.

Or contact (formerly the Florida Department of Insurance) at:

Florida Department of Financial Services – Insurance  
200 E. Gains Street  
Tallahassee, FL 32399-0308  
Telephone: (850) 413-3140  
Consumer Helpline: (800) 342-2762  
FDFS's website: [www.fdfs.com](http://www.fdfs.com)

Also:  
Office of Insurance Regulation  
for Hurricane (assistance)Updates  
[www.fdfs.com/companies/](http://www.fdfs.com/companies/)

**4) For questions regarding the National Flood Insurance Program (NFIP) / Community Rating System (CRS) Program:**

Federal Emergency Management Agency  
Region IV  
3003 Chamblee Tucker Road  
Atlanta, GA 30341  
Telephone: (770) 220-5400  
FEMA's NFIP Website:  
FEMA's CRS Website:  
Insurance Service Office, Inc. / Community Rating System

[www.fema.gov/nfip](http://www.fema.gov/nfip)  
[www.fema.gov/nfip/crs.htm](http://www.fema.gov/nfip/crs.htm)

H. W. (Gabe) Gambrill, AIS, CFM, CRS Specialist  
P. O. Box 3085  
Ponte Vedra Beach, FL 32004-3085  
Telephone: (904) 280-1268  
[hgambrill@iso.com](mailto:hgambrill@iso.com)

Charles Speights, State NFIP Coordinator  
Florida Department of Community Affairs  
Division of Emergency Management  
Hurley Rudd EOC  
2555 Shumard Oak Boulevard  
Tallahassee, FL 32399-2100  
Telephone: (850) 413-9960  
[www.FloridaDisaster.org/brm/crs/Community\\_rating\\_system.htm](http://www.FloridaDisaster.org/brm/crs/Community_rating_system.htm)  
[www.FloridaDisaster.org/brm/crs/crs\\_classifications.htm](http://www.FloridaDisaster.org/brm/crs/crs_classifications.htm)  
[www.FloridaDisaster.org/brm/crs/crs\\_activities.htm](http://www.FloridaDisaster.org/brm/crs/crs_activities.htm)

Pinellas County Planning Department  
600 Cleveland Street, Suite 750  
Clearwater, FL 33755  
Telephone: (727) 464-8200

**5) For questions regarding flood protection and floodproofing:**

Federal Emergency Management Agency  
Region IV  
3003 Chamblee Tucker Road  
Atlanta, GA 30341  
Telephone: (770) 220-5400  
[www.fema.gov/nfip](http://www.fema.gov/nfip)  
[www.fema.gov/mit](http://www.fema.gov/mit)

Executive Director  
Assoc of State Floodplain Managers  
2809 Fish Hatchery Road, Ste 204  
Madison, WI 53713  
Telephone: (608) 274-0123  
[www.floods.org](http://www.floods.org)

U.S. Army Corps of Engineers, Jacksonville District  
Prudential Building  
701 San Marco Boulevard  
Jacksonville, FL 32207  
Telephone: (904) 232-2568

Tampa Regulatory Office  
10117 Princess Palm Drive; Suite 120  
Tampa, FL 33610  
Telephone: (813) 769-7060

[www.saj.usace.army.mil](http://www.saj.usace.army.mil)

For **unincorporated areas** of Pinellas County:  
Pinellas County Building and Development Review Services Department  
310 Court Street  
Clearwater, FL 33756  
Telephone: (727) 464-3176  
[www.pinellascounty.org](http://www.pinellascounty.org)

If you live within an **incorporated area** of the County, contact the building department in the city or town in which you live for additional questions regarding flood protection and floodproofing.

**6) For questions regarding evacuation, evacuation zones, evacuation routes and evacuation shelters in Pinellas County:**

Pinellas County Emergency Management  
400 South Fort Harrison Avenue  
Clearwater, FL 33756  
Telephone: (727) 464-3800  
[www.pinellascounty.org](http://www.pinellascounty.org)

Tampa Bay Regional Planning Council  
4000 Gateway Centre Blvd., Suite 100  
Pinellas Park, FL 33782-6141  
Telephone: (727) 570-5151  
[www.tbrpc.org](http://www.tbrpc.org)

**7) For questions regarding floodplain management in Pinellas County (unincorporated areas only):**

Pinellas County Public Works Department  
440 Court Street  
Clearwater, FL 33756  
Telephone: (727) 464-3251  
[www.pinellascounty.org](http://www.pinellascounty.org)

Natural Resources Conservation  
Service, Florida Office  
Federal Building, Room 248  
P.O. Box 1208  
Gainesville, FL 32602  
Telephone: (352) 377-8732

**8) For more information and publications regarding floodplain management or natural and beneficial functions of floodplains:**

SOUTHWEST FLORIDA WATER MANAGEMENT DISTRICT

Brooksville Headquarters  
2379 Broad Street  
Brooksville, FL 34609-6899  
Telephone: (352) 796-7211 or (800) 423-1476 (Florida only)  
Counties: Citrus, Lake, Levy, Marion, Sumter, Hernando, Pasco

Lecanto Service Office  
3600 West Sovereign Path, Suite 226  
Lecanto, FL 34461-8070  
Telephone: (352) 527-8131

Tampa Service Office  
7601 U.S. Highway 301  
Tampa, FL 33637-6759  
Telephone: (813) 985-7481  
FL only: (800) 836-0797  
Counties: Hillsborough, Pinellas

Bartow Service Office  
170 Century Boulevard  
Bartow, FL 33830-7700  
Telephone: (863) 534-1448  
FL only: (800) 492-7862  
Counties: Hardee, Highlands, Polk

Sarasota Service Office  
6750 Fruitville Road  
Sarasota, FL 34240-9711  
Telephone: (941) 377-3722  
FL only: (800) 320-3503  
Counties: Charlotte, DeSoto,  
Manatee, Sarasota

[www.swfwmd.state.fl.us](http://www.swfwmd.state.fl.us)

Floodplain Management Resource Center  
Natural Hazards Research and Applications Information Center  
University of Colorado  
Campus Box 428  
Boulder, CO 80309 - 0482  
Telephone: (303) 492-6818

U.S. Environmental Protection Agency, Office of Wetlands, Oceans and Watersheds  
1200 Pennsylvania Avenue, N. W.  
Washington, D.C. 20460  
Telephone: (202) 566-1300 [www.epa.gov/owow](http://www.epa.gov/owow)

#### PINELLAS COUNTY DEPARTMENTS

Pinellas County  
Planning Department  
600 Cleveland Street, Suite 750  
Clearwater, FL 33755  
Telephone: (727) 464-8200

Environmental Management  
512 South Fort Harrison Avenue  
Clearwater, FL 33756  
Telephone: (727) 464-4761

Water Resources Management Section  
300 S. Garden Avenue  
Clearwater, FL 33756  
Telephone: (727) 464-4425

[www.pinellascounty.org](http://www.pinellascounty.org)

#### 9) **Post-Disaster Recovery:**

FEDERAL EMERGENCY MANAGEMENT AGENCY, FEMA [www.fema.gov](http://www.fema.gov)  
First check to see if the County has been designated for assistance following recent disaster and emergency declarations. If so, check online for Recovery Information and Register for Disaster Assistance Online or call: (800) 621-FEMA (3362)  
FEMA's website has online links for "FEMA: The Disaster Assistance Process for Individuals". Download or view the booklet "*Help After a Disaster: Applicant's Guide to the Individuals & Households Program*".

DISASTER CONTRACTORS NETWORK. [www.dcnonline.org](http://www.dcnonline.org)  
This organization can be used by homeowners and contractors. This site can help confirm or check the status of a contractor's state license, provide updates on the availability of building materials, and provide advice on home and business repairs. Homeowner information on the site can assist in hiring a contractor, rebuild after a storm, check to see if a contractor is licensed in the state of Florida ([www.myfloridalicense.com](http://www.myfloridalicense.com)), provide information on roofing, and provide tips for filing flood insurance claims.

Also, this Network provides contractors with information and resources needed to help customers successfully repair or rebuild their home after a disaster. Contractors can post

their critical needs or the availability for labor, equipment or materials. The site creates a database for materials and labor, and assists in locating loans for businesses. Also the Network can assist businesses in creating disaster strategies that will limit losses and help companies recover to get back to normal business.

**10) For other information:**

FLASH: Federal Alliance for Safe Homes [www.flash.org](http://www.flash.org)  
FLASH, Inc. is a non-profit, 501(c)3 organization dedicated to promoting disaster safety and property loss mitigation. This organization promotes life safety, property protection and economic well-being by strengthening homes and safeguarding families from natural and manmade disasters. The website offers considerable information on how to fortify and protect your home from wind and flood damage.

PINELLAS COUNTY PROPERTY APPRAISER  
Website: [www.pinellascounty.org](http://www.pinellascounty.org) or  
<http://pao.co.pinellas.fl.us>

Main Office  
Pinellas County Courthouse  
315 Court Street - 2nd Floor  
Clearwater, FL 33756  
Telephone: (727) 464-3207  
Fax: (727) 464-3448

North County Branch Office  
Northside Square  
29269 U.S. Highway 19 North  
Clearwater, FL 33761  
Telephone: (727) 464-8780  
Fax: (727) 464-8794

South County Branch Office  
Governmental Services Center  
1800 - 66th Street North  
St. Petersburg, FL 33710  
Telephone: (727) 582-7652  
Fax: (727) 582-7610

Normal Office Hours are 8 a.m. - 5 p.m. Monday-Friday

**PINELLAS COUNTY CONSUMER PROTECTION -**

For tips on the following: hiring a competent, licensed contractors for construction and home repairs (also contact the Pinellas County Construction Licensing Board, PCCLB); charitable solicitations; price gouging during a State of Local Emergency; insurance claim adjusters for hire; and motor vehicle repairs. The Pinellas County Consumer Protection and PCCLB websites can be found at: [www.pinellascounty.org](http://www.pinellascounty.org) On the right hand side of the screen under the "Special Interests" heading, click on "Departments". Then click on Consumer Protection or Construction Licensing Board.

Pinellas County Consumer Protection  
15251 Roosevelt Boulevard, Suite 209  
Clearwater, FL 33760  
Telephone: (727) 464-6200

Pinellas County Construction Licensing Board  
11701 Belcher Road, Suite 102  
Largo, FL 33773  
Telephone: (727) 536-4720

The State of Florida has recently developed the Florida Wind Insurance Incentives Web Site. This web site allows Florida homeowners and builders to search for wind insurance incentives that are available for building features that reduce damage during high wind events like hurricanes. Building features that reduce wind damage include improved roof shingles, strong roof decks, hurricane clips/straps, impact resistant glazing or shutter protection for windows, roof shape and other construction techniques. This project resulted from the amendments to the Florida Building Code to require insurance companies to offer insurance rate adjustments for the new code and requirements.

<http://www.floridacommunitydevelopment.org/mitdb/>

Florida Attorney General for consumer fraud: (800) 414-3300  
Fraud Hotline: (866) 966-7226  
FEMA Fraud Detection: (800) 323-8603

### **Fun Information for Children!**

Pinellas County: Kids Corner page on the Pinellas County website at

<http://www.pinellascounty.org/kids/default.htm>

Federal Emergency Management Agency: FEMA kids site at

<http://www.fema.gov/kids/index.htm>

**Coloring books:** <http://www.fema.gov/kids/games/colorbk/index.htm> and  
[http://www.fema.gov/kids/games/colorbk/original\\_color.htm](http://www.fema.gov/kids/games/colorbk/original_color.htm)

**Kids stories:** <http://www.fema.gov/kids/stories.htm> and  
<http://www.fema.gov/kids/twins>

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